

Case study:

Hearing Consultants



Company focus: **provider of expert audiology services**

Location: **New Zealand**

Licenses in use: **15**

Preferred features: **does IMAP well**

Why eM Client: → **easy for staff to use**

→ **good price**

→ **good support**

→ **affordable**

Use-case: → **internal and external communication**

HC migrated to eM Client from MS Outlook in 2016, when it was recommended by the company's mail server provider Fastmail. There are currently 15 licenses in use. The deployment phase passed with no complications and the users have been very satisfied with the product ever since.

John Forsyth, IT admin of HC, states three simple reasons why the company decided for eM Client: "1. Outlook is poor, 2. Thunderbird is OK but doesn't do IMAP well, 3. eM Client works for us and is well priced."

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